

Hospital Chaplain

(0.7FTE) Chaplain, Whangarei Hospital

Position detail

Overview of position

We provide Hospitals with Chaplains, showing compassion that fuels hope, healing, and peace amid suffering.

We believe that despite the clinical diagnosis, our spiritual care improves the wellbeing for the Patients, whanau, and staff in our care.

We do this by promoting, maintaining, and developing relevant and flexible Chaplaincy/Spiritual Care services to all those within Aotearoa New Zealand's Public Hospitals regardless of religious affiliation, faith orientation, belief system, ethnicity, gender, or sexual orientation.

Our chaplains do this as an integral part of multidisciplinary healthcare teams within our healthcare system providing holistic care to all.

The Organisation

The Interchurch Council for Hospital Chaplaincy (ICHC), which is a collaboration of a broad range of churches, is committed to providing Christian Chaplains within Aotearoa New Zealand's healthcare environment.

Location

Whangarei Hospital, Te Whatu Ora – Te Tai Tokerau and satellite hospitals.

Reports to

Lead Chaplain

Key responsibilities

Spiritual Care

- Serve as primary Chaplain: Deliver compassionate spiritual care to individuals in need as the primary Chaplain in satellite hospitals, adapting to diverse environments and assuming greater responsibilities.
- Deliver spiritual care to patients suffering ill health or accident, to their whānau, and to staff within a public hospital including mental health services.
- Respond to crisis calls from hospital staff, patients and whānau including "on call" hours.
- Regularly, and on request, visit wards and units to provide spiritual care and attend appropriate meetings within the hospital as guided by your lead Chaplain.
- Conduct spiritual and religious services and rituals in the hospital, if required.
- Refer (if requested and appropriate) patients to other religious or spiritual leaders.

Collaboration and Teamwork

- Establish hospital connections: Develop and maintain strong relationships with hospital administration, medical staff, and other healthcare professionals, ensuring the seamless provision of spiritual care.
- Collaborating in multi-disciplinary meetings, therapeutic groups and other processes as appropriate to role.
- Teaming up and working positively as a unified Chaplaincy team in each Hospital.
- Supporting colleagues within regional chaplaincy teams and across the motu.
- Maintain and promote mana enhancing relationships with all staff and Te Whatu Ora colleagues.

Know-how

- Experience in working in a health care setting.
- Knowledge of Te Ao Māori (Māori; the indigenous people of the land) or a willingness to study.
- Some fluency in Te Reo Māori.
- Articulate in written and spoken English.
- Proven successful experience in stakeholder relationship management.
- Effective and personable communication skills and a positive and respectful attitude towards others.
- Theologically educated or Social Work, Counselling (at degree level).
- Experience in a patient / person centered environment.
- Demonstrated empathy and compassion including excellent listening and pastoral skills.
- Good level of religious, spiritual, and ideological understanding.
- Commitment to the vision, mission and values of ICHC.
- High level of cultural awareness and sensitivity.
- Able to work effectively as part of the multidisciplinary team (MDT).

Accountability

- Recording all your Chaplaincy activities in the designated Results Based Accountability RBA system in a timely manner to facilitate the provision of reports to Te Whatu Ora – Health New Zealand.
- Assisting the Chaplaincy team and ICHC with other duties as required. This may include promoting hospital Chaplaincy to groups in the wider community.
- Taking leave in order to support your health and wellbeing.
- To adhere to all policies and practices of ICHC and Te Whatu Ora – Te Tai Tokerau.

Training and development

- Recruit and train VCAs: Identify and train VCAs to provide spiritual care to patients facing spiritual crises through pastoral visiting.
- Supervise and support VCAs: Provide ongoing guidance and support to VCAs, fostering their growth as integral chaplaincy team members.
- Participate in ongoing professional development as directed by your Regional Manager.
- This will may include (desirable but not a requirement) working towards becoming an accredited Health Care Chaplain, or Diploma or Degree level in Chaplaincy.
- Undertaking professional development and up to date best practice requirements.

Attributes

- To uphold and reflect the values of Te Whatu Ora and adhere to their policies, including health and safety, infection control, patient confidentiality and patient's privacy, event reporting and personal safety.
- The ability to provide care to all people with sensitivity and regard to their culture, religion, faith or beliefs.
- Tikanga Māori: Tikanga; The dynamics of doing what is culturally appropriate to respect, and not transgress, the mana, integrity and honour of anyone in a given context.
- Apply Māori culture and language to work.
- Current letter of ordination, accreditation, good standing or equivalent from your denomination or local church.
- Capability to train, lead and support Voluntary Chaplain Assistants (VCA's) as required.
- Experience in hospital Chaplaincy, pastoral counselling or in another relevant ministry.
- Good self-care discipline and committed to regular supervision and spiritual direction.
- Police Vetting Check clear of offences incompatible with the care of others.
- Basic computer literacy, including the ability to use email and produce and amend printed documents and to learn to use the simple ICHC Chaplains' weekly review site.
- Willingness to work as an active and effective member of the Chaplaincy team.
- To be in good mental and physical health.
- A current driver's license.

Key relationships

Internal

- ICHC Regional Manager (overseeing the region)
- ICHC National Office
- Chaplains
- Lead Chaplain
- Local Chaplaincy Committee
- Senior Catholic Hospital Chaplain
- Volunteer Chaplaincy Assistants

External

- Patients and whānau
- Te Whatu Ora staff
- Local Churches
- Community groups
- Leaders of faith/spiritual organisations

Other

Delegations

- Financial – No
- Human Resources – No

Direct reports – Yes - training and support of VCA's

Children's worker – Yes

I have read and understood the above Job Description and accept all the above responsibilities incorporated herein.

Signed: _____

___/___/___